

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE DEPARTMENT OF PUBLIC WORKS ROADS AND INFRASTRUCTURE

BID NUMBER:	LDPWRI- ICT/20404	CLOSING DATE:	25 JANUARY 2024	CLOSING TIME:	11H00
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DESCRIPTION APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, INSTALL AND CONFIGURE, MONITOR AND PROVIDE ONSITE SUPPORT FOR 2 X HIGH NEXT GENERATION FIREWALL FOR HEAD OFFICE AND 05 MEDIUM END NEXT GENERATION FOR DISTRICT OFFICES(ONCE OFF PROCUREMENT FOR DEVICES WITH 03 YEARS LICENSE).

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)

CORNER BLAAUWBERG & RIVER STREET

LADANNA

0699

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO

TECHNICAL ENQUIRIES MAY BE DIRECTED TO:

CONTACT PERSON	MOTSOPYE NJ	CONTACT PERSON	MABALA ND
TELEPHONE NUMBER	015 284 7126	TELEPHONE NUMBER	015 284 7702
E-MAIL ADDRESS	MotsopyeNJ@dpw.limpopo.gov.za	E-MAIL ADDRESS	MabalaND@dpw.limpopo.gov.za

SUPPLIER INFORMATION

NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE		NUMBER
CELLPHONE NUMBER			
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:	OR	CENTRAL SUPPLIER DATABASE No: MAAA

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
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QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	<input type="checkbox"/> YES <input type="checkbox"/> NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION:
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4.	THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2.	TAX COMPLIANCE REQUIREMENTS
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6	WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

The offered total of the price inclusive of value added tax is (contact price)

Price in words

Price in figures R

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
 (Proof of authority must be submitted e.g. company resolution)

DATE:

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise,

employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of institution	State

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:
.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract. 004

business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature Date

.....
Position Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the **90/10** preference point system.
- b) The applicable preference point system for this tender is the **80/20** preference point system.
- c) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

3.2. **FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT**

3.2.1. **POINTS AWARDED FOR PRICE**

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 + \frac{Pt - Pmax}{Pmax} \right) \text{ or } Ps = 90 \left(1 + \frac{Pt - Pmax}{Pmax} \right)$$

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. **POINTS AWARDED FOR SPECIFIC GOALS**

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Persons who had no franchise in national elections prior to 1983 and 1993	-	6	-	
Women	-	3	-	
Disabled Persons	-	2	-	
Promotion of SMMEs	-	2	-	
Enterprise located in Limpopo Province and or District	-	4	-	
Promotion of youth	-	1	-	
Any other RDP goal or preference points in favour of HDI	-	2	-	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

<p>.....</p> <p>SIGNATURE(S) OF TENDERER(S)</p>
<p>SURNAME AND NAME:</p>
<p>DATE:</p>
<p>ADDRESS:</p> <p>.....</p> <p>.....</p> <p>.....</p>

Special conditions or notes to service providers

NB: The service provider is required to indicate how they claim points for each preference point system and attached relevant supporting documenting documents. Attachments of claiming specific goals are as follows:

Persons who had no franchise in national elections prior to 1983 and 1993 (Attach certified copy of SA ID as proof)
Women (Attach Director's certified copy of SA ID as proof)
Disabled Persons (Attach letter from Health Professional as proof)
Promotion of SMMEs (Attach Financial statement as proof)
Enterprise located in Limpopo Province and or District (Attach proof of address/ Lease agreement)
Promotion of youth (Attach Director's certified copy of SA ID as proof)
Any other RDP goal or preference points in favour of HDI (Attach Director's certified copy of SA ID as proof)



LIMPOPO

PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF PUBLIC WORKS, ROADS & INFRASTRUCTURE

TERMS OF REFERENCE FOR APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, INSTALL, CONFIGURE, MONITOR AND PROVIDE ONSITE SUPPORT FOR 2 X HIGH NEXT GENERATION FIREWALL FOR HEAD OFFICE (HO) AND FIVE (5) MEDIUM END NEXT GENERATION FOR DISTRICT OFFICES (ONCE OFF PROCUREMENT FOR DEVICES WITH 3 YEARS LICENSE).

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1. INTRODUCTION

- 1.1. The Department has 2 x Firewalls (Cyber-room 300 and were upgraded to XG) installed and now has reached its EOL (End of Life) at HO. The firewall at HO needs to be in high availability – two firewalls (2). There are five (5) District Offices without firewalls, which put LDPWRI Administration at risk of unauthorized access (e.g., hacking, denial of service, etc.).
- 1.2. The Department has decided to invest in seven (7) next generation Firewalls to mitigate the above-mentioned risks, two (2) X high end next generation Firewalls for Head Office site and 1 (one) medium end next generation Firewall for each 5 District Offices.
- 1.3. The seven (7) X next generation Firewalls will be supplied, installed, configured, and utilized at the following sites for 900 users: -
 - ❖ Head Office 43 Church Street, Polokwane (main server room/ data centre);
 - ❖ Capricorn District – 29 Landros mare Street, Ext 46 Polokwane 0699. GPS Coordinates -23,93516;
 - ❖ Vhembe District Office, Erf 335 Thohoyandou-Q, Ext 3 with GPS Coordinates -22,82479;
 - ❖ Mopani District Office, District Government Offices, Giyani-A Giyani 0826;
 - ❖ Sekhukhune District Office, Erf 0 Lebowakgomo;
 - ❖ Waterberg District Office, Modimolle, Elias Motswaledi Street.
- 1.4. This document provides guidance and instructions for the service provider to be appointed to supply, install, and configure two (2) X high end next generation Firewall for Head Office site and five (5) x medium end next generation District Offices with 36 months licenses included.

2. SCOPE OF WORK

- 2.1. The Department seeks to appoint a service provider to supply, install, and configure two (2) X next generation Firewall for Head Office site and five (5) District Offices including a once-off 900 licenses.
- 2.2. The service provided by the service provider will comprised of the following:
 - 2.2.1. Monthly SLA (Service Level Agreement) meetings
 - 2.2.2. Monthly Firewall reporting from a central Firewall reporting site.
 - 2.2.3. Reporting on SDWAN (Software-Defined Wide Area Network)
 - 2.2.4. Firewall integration to 3rd party apps like Office365
 - 2.2.5. SDWAN needs to be setup between HO and District Offices using the built-in capabilities of the NGF
 - 2.2.6. Regular updates of newly released versions and firewall changes

3. EVALUATION CRITERIA

This BID will be evaluated in 3 phases, namely mandatory compliance requirements, functionality and price (80/20)

3.1. MANDATORY COMPLIANCE REQUIREMENTS

- 3.1.1 Submission of bid document in its original form, SBD1 and SBD4. No tender by e mail or fax will be considered
- 3.1.2 Attachment of company registration document (CK/CM).
- 3.1.3 Duly signing of all designated areas in the bid document.
- 3.1.4 Proof of registration on Centralized Supplier Database (CSD).
- 3.1.5 In case of consortia/joint ventures – the following conditions must be complied with: -
 - ❖ Attachment of the signed agreement between parties.
 - ❖ Letter of appointment by the consortia/joint venture parties to a representative to sign the bid document.

3.2. PHASE TWO - FUNCTIONALITY

Item	Description	Score
1	<p>Bidder must submit the firewall reference letter(s) or not older than three (3) years and must come from the client</p> <ul style="list-style-type: none"> ❖ No work experience letter attached = 0 points ❖ One (1) work experience letter attached = 5 points ❖ Two (2) work experience letters attached = 10 points ❖ Three (3) work experience letters attached = 15 points ❖ Four (4) or more work experience letters attached = 20 points 	20
2	<p>The Bidder must have resource(s) certified in Firewall. CV's and certified qualifications must be attached</p> <ul style="list-style-type: none"> ❖ Zero or 1 x Firewall Certified= 0 ❖ 2 x Firewall certified = 15 ❖ 3 or more x Firewall Certified = 30 	30
3	<p>The Bidder must have submit the partnership Certificate from the security vendor</p> <ul style="list-style-type: none"> ❖ No partnership certificate = 0 ❖ Partnership certificate = 25 	25
4	<p>Bidder must be listed on SITA contract 1183/2022 on Information Security Services</p> <p>Listed with SITA contract 1183/2022 letter = 25.</p> <p>Not on SITA contract 1183/2022 = 0</p> <p>Only bidders listed on SITA contract 1183/2022 and accredited for Limpopo Province are eligible to respond to this bid. Appointment letter from SITA to be attached stating the Province/s accredited with the approved specific brand/s for Firewalls.</p>	25

Total score obtained	
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NB: Bidders must score a minimum of 70 points to proceed to the next evaluation criteria

3.3. PHASE THREE – PRICE

PRICING (MUST BE PART OF THE BIDDER 'S PROPOSAL/BID DOCUMENT AND PRICING MUST BE IN RSA (ZAR) CURRENCY AND VAT INCLUSIVE)

3.3.1. The pricing proposal must be submitted as follows:

Product Description	Qty	Monthly Unit Price	Total Price over 36 months
<u>High end Next Generation Firewall including license fee for two (2) Head Office site for 36 months:</u> 2 x High end Next Generation Firewall (500 to 750 Users) 2 x Extreme Protection bundles which includes: Network protection Wireless protection E-mail protection Web Protection Zero Day protection Base license protection Extreme protection Central Orchestration	2		

<p>Enhanced Support</p> <p>Intrusion Detection System (IDS)</p> <p>Intrusion Prevention System (IPS)</p> <p>Managed threat response</p> <p>Capability for internet / bandwidth management</p> <p>Capability to run as DHCP</p> <p>Auto report monthly generation</p>			
<p><u>Medium end Next Generation Firewall including license fee for five (5) District Office sites for 36 months:</u></p> <p>5 x Medium end Next Generation Firewall (50 to 250)</p> <p>5 x Extreme Protection bundles which includes:</p> <p>Network protection</p> <p>Wireless protection</p> <p>Web Protection</p> <p>Zero Day protection</p> <p>Central Orchestration</p> <p>Enhanced Support</p> <p>E-mail protection</p> <p>Base license protection</p> <p>Extreme protection</p> <p>Central Orchestration</p> <p>Managed threat response</p> <p>Intrusion Detection System (IDS)</p>	5		

<p>Intrusion Prevention System (IPS)</p> <p>Capability for internet / bandwidth management</p> <p>Capability to run as DHCP</p> <p>Auto report monthly generation</p>			
<p><u>Initial once off technical set up and onsite support for all 7 X</u></p> <p><u>Next Generation Firewall Once Off:</u></p> <ul style="list-style-type: none"> ❖ Supply, installation, and configuration (including traveling, accommodation, and related technical set up) ❖ Setup of rules ❖ Internet filtering setup ❖ SITA (State Information Technology Agency) systems rules setup ❖ Setup SDWAN – department will supply internet links ❖ Installation onsite at 2 Head Office site and 5 District Offices ❖ Monthly (28) - hour support with proactive reporting, configuration, support and maintenance x 36 months 	7		
<p>Grand Total</p>			